



Brotherhood
of St Laurence

Working for an Australia free of poverty

CROSS-CULTURAL CONSULTANCY SERVICES

Build your cross-cultural responsiveness and
improve your work with multicultural communities

Cross-cultural responsiveness training

Over the past 60 years, the Brotherhood of St Laurence has developed specialist expertise in working with individuals and families from refugee, migrant and asylum seeker backgrounds.

Our Cross-Cultural Consultancy Team offers specialist half-day or full-day training programs to build the skills and confidence of staff and volunteers working with people with culturally and linguistically diverse (CALD) backgrounds. We have modules with a focus on:

- Families and children
- Young people
- People with disability and the NDIS
- Volunteers working with CALD youth/individuals/families
- Mentoring – harnessing the strengths of disadvantaged young people
- Diversity and inclusion.

We tailor our training to the learning needs of participants. We have intimate group numbers to promote discussion, create a safe space for asking questions and to ensure an interactive workshop. Our trainers bring a wealth of experience working with diverse communities.

Topic areas can include:

- Cultural self-awareness – frameworks to reflect on your own culture and other cultures;
- Cultural knowledge – understanding the impact of the settlement experience;
- Cultural practice skills – practical tips to address barriers and issues; communication skills and working with interpreters; community engagement approaches.



To book your cross-cultural responsiveness training, contact
Brett Patterson on (03) 9422 5641 or xcrt@bsl.org.au

To find out more visit bsl.org.au/xcrt

Cross-cultural consultancy services

Our Cross-Cultural Consultancy Team can assist you with many of your cross-cultural needs. We provide consultancy services including developing community engagement strategies and tailoring materials and services to boost CALD engagement. We also specialise in assisting organisations and staff to maximise the responsiveness of their services to individuals and families from CALD backgrounds.



Testimonials from past participants

'Engaging, informative and meaningful content relevant to our work in the community.'

'Enlightening, eye opening, insightful.'

'Very practical, realistic approaches and tips.'

'Enjoyable, relevant, well presented.'

'Great facilitators. Knowledgeable and patient.'

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To enquire about consultancy, contact

Ms Hutch Hussein on 0438 507 103 or hutchhussein@bsl.org.au

To find out more visit bsl.org.au/xcrt